

Indicator Description	Indicator Reference	Current				Historic			Comments
		1 April 2009 30 Jun 2009	1 April 2010 30 Jun 2010	Direction of Travel	Annual Target 2010/11	Benchmark (where applicable)	2008/09	2009/10	
Total tonnage of CO2 emissions from Local Authority operations	NI 185 (a)	Annual	Annual	NA	4% reduction on 08/09 baseline	NA	3,637	TBC	This is an annual indicator. Q4 2009/10 outturn is currently unavailable as awaiting data from a number of systems before outturn can be determined. A provisional outturn is expected at the end of August 2010 (RP)
CO2 reduction from Local Authority operations previous 12 months (April - March)	NI 185 (b)	Annual	Annual	NA	4% reduction on 08/09 baseline	NA	NA	TBC	This is an annual indicator. Q4 2009/10 outturn is currently unavailable as awaiting data from a number of systems before outturn can be determined. A provisional outturn is expected at the end of August 2010 (RP)
Per capita reduction in CO2 emissions in the LA area	NI 186	Annual	Annual	NA	3% reduction	8.1	#	#	This is an annual indicator. Quarter 4 2009/10 shows - 2008/9 data onwards expected 2010/11. To the best of our knowledge we are on target to achieve a 0.3% reduction in 08/09 and 0.6% reduction borough wide in 09/10 (note this is the local reduction required, national initiatives also contribute therefore the actual target for the borough is 3% year on year reduction in emissions. Economic downturn likely to result in reduced emissions. 2006 (7.7T/cap), 2007 (7.4T/cap)
Planning to adapt to climate change (Level 0 - low performance, Level 4 - high performance)	NI 188	Annual	Annual	NA	2	1	0	1	This is an annual indicator. Quarter 4 2009/10 shows - This is on target, and Level 1 has been achieved.
Air quality - total NOx and PM10 emitted through local authority estate and operations	NI 194(a)	Annual	Annual	NA	4% reduction on 08/09 baseline	NA	8,787	TBC	This is an annual indicator. Q4 2009/10 outturn is currently unavailable as awaiting data from a number of systems before outturn can be determined. A provisional outturn is expected at the end of August 2010 (RP)
Air quality - % reduction in NOx and PM10 emitted through local authority's estate and operations for previous 12 months (April - March)	NI 194(b)	Annual	Annual	NA	4% reduction on 08/09 baseline	NA	NA	TBC	This is an annual indicator. Q4 2009/10 outturn is currently unavailable as awaiting data from a number of systems before outturn can be determined. A provisional outturn is expected at the end of August 2010 (RP)
Percentage who people who agree that the Council provides value for money (Viewpoint Survey)	WMO 018	NA	Viewpoint Survey	NA	+ve	NA	35% (P)	35.6%	It is concerning that only 35.6% of the public think the Council provides value for money. This is an area of focus for 2010/11 and will be addressed through shared services and procurement.
Percentage of people who are satisfied with the way the Council runs things (Viewpoint Survey)	WMO 019	NA	Viewpoint Survey	NA	+ve	NA	43% (P)	47.3%	This indicator has shown an increase over the last two surveys with a 2009/10 outturn of 47.3% of people who are satisfied with the way the Council runs things. The least satisfied are 18 - 24 year old males with those aged over 65 being most satisfied.

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Key to Terms and Symbols					
Improving performance compared to same period last year	☺	Positive Trend	+ve	Place Survey	(P)
Worsening performance compared to same period last year	☹	Negative Trend	-ve	Recovery plan in place	(RP)
No change in performance compared to same period last year	☺☹	Data is provisional	*	Lower Super Output Area	LSOA
No data available for the period	#	To be confirmed	TBC	West Midlands	WM
Not applicable for this indicator/period	NA				